Accommodation Bookings and Cancellation Policy

Bookings

a) All accommodation bookings must be guaranteed at the time of reservation by provision of valid credit card details.
b) By providing credit card details you deem that you have authority to use the credit card and authorise Swagman Roadhouse to charge the cost of your booking to the credit card as per the rate selected at the time of the booking.
c) Check in Time is 2:00pm, Check out Time is 10:00am.
d) If any terms within the policy are breached, you are required to pay all applicable charges. Any applicable charges will be charged to the credit card guaranteed at the time of reservation.

Cancellation and No Show

a) If you cancel your booking more than 24hrs before your arrival date, you will not incur a cancellation fee.
b) If you cancel your booking less than 24 hours before your arrival date, you will incur a cancellation fee equal to one night stay.
c) If you do not arrive at Swagman Roadhouse (no show) on your arrival date, your booking will be cancelled and you will incur a cancellation fee equal to the full length of stay.

Smoking

a) Smoking inside of guest accommodation at Swagman Roadhouse is prohibited.
b) Physical evidence or residual odour which indicates smoking of any form has taken place inside a guest room, will incur a cleaning fee equal to one night stay.

Pets

a) Pets inside of guest accommodation at Swagman Roadhouse is prohibited, unless the pet is of service to the guest.
b) Physical evidence or residual odour which indicates pets of any kind have been present inside a guest room, will incur a cleaning fee equal to one night stay.

Cooking

a) Cooking inside of guest accommodation at Swagman Roadhouse is prohibited.
b) Physical evidence of cooking, cooking appliances, combustibles or residual odour which indicates cooking of any form has taken place inside a guest room, will incur a cleaning and disposal fee equal to two night stay.

Cleaning

a) We take reasonable steps to ensure guest accommodation and the facilities in them, are cleaned to set standards.
b) If during your stay and/or upon checkout it is determined additional cleaning is required to guest accommodation, you will incur a cleaning fee equal to one night stay.

Property

a) Property and items provided in guest rooms at Swagman Roadhouse are for use during your stay only and are not to be removed from the room. Removal of property and items will incur a fee equal to the replacement cost of the removed item.
b) Damage to Swagman Roadhouse property either interior or exterior of guest accommodation and whether it be accidental or wilful, will incur a fee equal to the replacement cost of the damaged property and/or associated costs of contractor engagement if any.
c) Room keys must be returned in working order upon checkout. Lost/damaged/non return of room key will incur a $50 charge.
d) You are responsible for your own property whilst staying at Swagman Roadhouse. We are not liable if your property is damaged, lost or stolen within the grounds of Swagman Roadhouse.

Disturbance

a) All guests at Swagman Roadhouse are intitled to an enjoyable stay. We ask that you respect and consider other guests to ensure their say is also enjoyable.
b) If during your stay, it is determined you are causing disturbance by means of loud noise, room group congregations, parties, disrespectful language and behaviour, we may terminate your accommodation and evict you and/or your party.
c) We are not required to refund any amount in relation to your booking under the above circumstance.

Swagman Roadhouse
599 Hepburn St, Mt Magnet, Western Australia
(08) 9963 4844 | swagman@refuelaus.com.au

Right of Removal

a) If during your stay, it is determined that you or someone within your party presents a risk to health or safety to our staff, customers and other guests within the grounds of Swagman Roadhouse, we may immediately terminate your accommodation and evict you and/or your party.
b) If during your stay, it is determined that you or someone in your party fails to comply with this policy, we may immediately terminate your accommodation and evict you and/or your party.
c) We are not required to refund any amount in relation to your booking under the above circumstances.

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